

CHANGES TO LOCAL BUS SERVICES



From 29 and 30 August 2015 there will be changes to some local bus services in Surrey.

Abellio: 81, 400, 436, 438,
441, 446, 451, 458, 459, 461,
461A, 513, 514, 515, 515A,
555, 557, 564, 566/567, 590

Arriva: 3, 17, 26/27,
28, 34/35, 36/37, 38, 47,
48, 53, 63/63X, 91, 436, 437

Buses 4U: 50

Carlone Buses: 592

Compass Bus: 32

Cruisers: 315

Courtney Buses: 194

First: 94

London Buses: 116, 405

London General: 773, 774

Metrobus: 22, 409, 526/527, 540

Southdown: 357, 410, 424, 485,
486/487,

Stagecoach: 2, 3, 65

Waverley Hoppa: 565

This leaflet includes details of what the changes are for each service, and where and when new timetables will be available.

surreycc.gov.uk/buses

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SURREY

CHANGES TO LOCAL BUS SERVICES – INFORMATION FOR PASSENGERS

Where can I find out what changes are being made to my local bus service?

West and North Surrey

Including changes to **Arriva**, **Abellio** and **Carlone** bus services – pages 4 - 9

East Surrey

Including changes to **Metrobus** and **Southdown** bus services – pages 10 - 12

Please note: if your bus service is not included in this booklet, no changes are currently planned for this year.

When will the changes be introduced?

The changes in this booklet will be introduced from Saturday 29 August and Sunday 30 August 2015.



Where and when will new timetables be available?

From late July and during August, new timetables will be available:

- Online on the bus operator websites (see page 12) and via their own leaflets
- Online at surreycc.gov.uk/buses and traveline.info/se
- By calling Traveline on 0871 200 2233 (Calls cost 12p per minute plus your phone company's access charge)
- In Surrey County Council's Bus Guide booklets updated for the Chertsey/Staines/Walton area, Woking area and East Surrey/Horley/Redhill area available from libraries, local council offices and other usual outlets (from late August)
- At bus stops (from late August).

Why are changes being made to local bus services?

These changes are being made as part of the first phase of Surrey County Council's local transport review, in order to secure or strengthen the services that are used the most in the face of huge funding pressures.

The changes take into account feedback from over 6,800 residents about which local transport services are most important to them, and the views of over 1,500 residents on the proposed changes. Some of the original proposals have been modified for the better, as we have listened and acted where there were strong local concerns. There are also a number of improvements and increased travel choice in some places.

This leaflet also includes details of a number of changes to other local bus services which are being introduced by the operators and were not part of the council's local transport review.



WEST AND NORTH SURREY

Changes to the following ARRIVA services will be introduced from 30 August 2015 (except 436/437 which will be introduced from 29 August)

28 Guildford-Pirbright-Brookwood-Knaphill-Woking

- Diverted between Knaphill and St. Johns to serve Hermitage Estate, to replace the 35.
- Some changes to journey timings.

34 Guildford-Westfield-Woking-Knaphill-Lightwater-Bagshot-Camberley

AND

35 Guildford-Mayford-Woking-Knaphill-Lightwater

- Monday-Saturday combined timetable for the 34 and 35 will now provide three buses per hour between Guildford and Camberley. Evening and Sunday service to remain hourly.
- Monday-Saturday service 35 will run direct along Hermitage Road and not through Hermitage Estate (replaced by the 28), but service 34 will continue to go through the estate on Sundays.
- The route of the 35 in Lightwater will change to: Guildford Road, Macdonald Road, Clearsprings, Aplin Way and The Avenue, back onto the Guildford Road, before heading for Bagshot and Camberley. Briar Avenue will no longer be served.

48 Woking-Horsell

- The 7.35pm journey from Woking to Horsell and the 7.44pm journey from Horsell to Woking will be withdrawn.

91 Woking-Goldsworth Park-Knaphill Sainsbury's

- On Fridays the 11.13pm journey from Knaphill and the 11.55pm journey from Woking Station will be withdrawn.
- Arriva is also making some timetable adjustments, including improvements on Sundays.

436 Woking-Byfleet-Weybridge

- Timetable change will reduce frequency from half hourly to generally hourly, Monday-Saturday. With service 437 there will still be two buses each hour between Woking, Byfleet, Brooklands and Weybridge.
- Sunday service between Woking and Brooklands Tesco, operated by Abellio, will increase to every hour.
- Sunday shuttle service between Weybridge Station and Mercedes Benz World will be withdrawn.

437 Woking- Pyrford-West Byfleet

- Remains generally hourly and extended from West Byfleet to Byfleet, Brooklands and Weybridge to accompany the 436.

Changes to the following ABELLIO services will be introduced from 29 August 2015

400 Walton-Shepperton-Charlton-Ashford-Staines

- Will continue to run on Mondays to Fridays on its existing route, with three journeys each way.

438 Staines-Royal Estate-Shepperton

- Will continue to cover its normal route to Royal Estate from Staines, as far as Pavilion Gardens and will then return to Staines via the northern part of Worple Road. It will operate every 90 minutes. The route through Laleham to Shepperton is replaced by a more frequent 458 service.

446 Woking-West Byfleet-Addlestone-St. Peter's Hospital-Staines

- Abellio will be making some alterations to the 446 to provide a faster link between Woking and Staines, via McClarens entrance, Ottershaw, St. Peter's Hospital, Chertsey and Penton Park.
- The Monday-Saturday service will be extended from Staines to Ashford Hospital, to give a direct link between St. Peter's Hospital and Ashford Hospital. It will run generally hourly, seven days a week.
- Journeys at school times will extend to/from Kingfield Green.

451 Staines-Chertsey-Addlestone-Weybridge-Brooklands

- Service withdrawn but alternative buses are available between Staines and Chertsey (446 and 461), Chertsey and Addlestone via Eastworth Road and Victory Park (556), Addlestone and Weybridge (461 and 514) and Weybridge to Byfleet/Brooklands (436, 437 and 514).

458 Kingston-Esher-Walton-Shepperton-Staines

- Monday-Saturday daytime service will increase from hourly to half hourly.
- Later evening services will be introduced Monday-Saturday.
- Diverted between Hersham (Barley Mow) and Walton Station via Hersham Green, Queens Road and Sir Richard's Bridge, to replace the link to Kingston from parts of Hersham previously offered by service 459. Service 555 will operate between Hersham and Walton via Hersham Road, Halfway and Walton Station.

459 Kingston-Esher-Hersham-Weybridge-Addlestone-New Haw-Woking

- Service withdrawn but alternative buses are available between Kingston, Esher and Hersham (458), between Hersham Library and Weybridge via Walton Station and Queens Road (514), between Weybridge and Addlestone (461 and 514), and between Addlestone, New Haw, Sheerwater and Woking (556 and 557). Rowtown will be linked to Woking and Addlestone by service 592 (see Carlone service 592, page 9).

461A Walton-Ambleside Avenue-Walton Station

- The one morning journey on this service is withdrawn.

513 Downside-Cobham-Oxshott-Esher-Thames Ditton-Kingston

- The Saturday service will be withdrawn.
- Alternative services available are the Cobham Chatterbus C2 between Downside and Oxshott and the Abellio 515 between Esher and Kingston.

514 Kingston-Thames Ditton-Molesey-Hersham

- Continues to run hourly between Kingston and Hersham, with journeys to/from Esher High School at appropriate times.
- The route will change between Surbiton and Winters Bridge to go via Brighton Road and Portsmouth Road rather than Lovelace Road and Long Ditton. London Buses are to run a new shoppers bus (965) to Kingston from the Lovelace Road/Lovelace Gardens area on Mondays, Wednesdays and Fridays.
- The 514 route will be extended hourly from Hersham Library to Hersham Road, Halfway, Walton Station, Queens Road and Weybridge. Beyond Weybridge, some journeys will continue direct to Addlestone and some will go to Addlestone via Brooklands Road, Manor Farm, Byfleet, Brooklands Tesco, Byfleet Station and New Haw (White Hart).

515 Kingston-Thames Ditton-Esher-Cobham-Ripley-Guildford

- The Sunday service (515A) that runs via Hampton Court and Esher Road in East Molesey will be replaced by the regular 515 route on that day, providing a new Sunday bus service for Thames Ditton village and station.

555 Heathrow Airport-Stanwell-Ashford-Sunbury-Shepperton-Walton

- Monday-Saturday route will be extended to run beyond Walton Station through to Hersham, terminating at The Green (currently

just extended on Sundays). Between Walton Station and Walton town centre the service will run via Ashley Road and not Hersham Road, although Hersham Road will still be served by the 458.

556 Woking-Sheerwater-New Haw-Addlestone-Chertsey

- A new hourly Monday-Saturday service from Woking via Sheerwater, Woodham Lane, New Haw, Addlestone, Victory Park and Eastworth Road to Chertsey. With 557 (see below), there will be two buses per hour between Woking, New Haw and Addlestone, replacing the old 446 route and part of the 459.

557 Heathrow Terminal 5-Stanwell-Ashford-Sunbury-Shepperton-Chertsey-St. Peter's Hospital-Woking

- Route altered to start at Sunbury Tesco and to run to Woking via Sunbury Cross, Upper Halliford, Shepperton, Chertsey, St. Peter's Hospital, Little Green Lane, Green Lane, Addlestone, New Haw, West Byfleet and Sheerwater, to run hourly, Monday-Saturday except evenings. Evening and Sunday service will run hourly, but only between Addlestone and Woking.
- Journeys at school times will be extended to and from Kingfield Green.
- The route between Sunbury Tesco and Heathrow Airport Terminal 5 will be withdrawn. Service 555 offers an alternative between Sunbury and the Heathrow Airport central area via Ashford and Stanwell.

564 Whiteley Village-Hersham-Walton-Vicarage Fields-Xcel Centre

- There will be no changes to the route but a timetable change will reduce the frequency to every 70 minutes, Monday-Saturday.

566/567 Staines-Egham-Thorpe/Stroude-Virginia Water-Knowle Hill

- Timetable change will reduce the frequency from hourly to generally every 90 minutes, Monday-Saturday.

590 Stanwell Moor-Staines

- Monday-Friday service (one journey at 7.42am) will be withdrawn due to extremely low usage.

Changes to the following **CARLONE** service will be introduced from 29 August 2015

592 Brooklands-Addlestone-New Haw-Woodham-Shores Road-Woking

- Continues to run on Tuesdays, Thursdays and Saturdays.
- Route will change to run between Addlestone and Woking (Morrisons) via Orchard Way, Rowtown, King George's Drive, Grange Road, New Haw (Black Prince), Woodham Lane, Shores Road, Kettlewell Hill and Woking town centre.

The following operator changes affecting services in North and West Surrey will also be introduced from 29 August 2015

- Revised timetables for:
 - Abellio** services 81, 441 and 461
 - Arriva** services 3, 17, 26/27, 36/37, 38, 47, 53 and 63/63X
 - Courtney Buses** service 194
 - London Buses** service 116
 - Stagecoach** service 3
- **First service** 94 Camberley-Bracknell taken over by Stagecoach from 30 August
- **Stagecoach** service 2 – revised timetable and altered route in Heatherside
- **Stagecoach** service 65 (Guildford-Farnham-Alton) expected to be withdrawn between Farnham and Alton.
- **Waverley Hoppa** service 565 (Farnham Station-Coxbridge Business Park) withdrawn as the funding provided by the Developer of the Business Park to fund the service is ending after the agreed period, as per the planning agreement.

EAST SURREY

Changes to the following METROBUS services will be introduced from 29 August 2015

22 Newdigate-Chart Downs-Dorking-Westcott-Holmbury St. Mary

- Monday-Friday service will continue to be run by Metrobus, but Saturday service will be withdrawn.
- Saturday mornings/lunchtime (see timetable for more details) there will be a more limited service for Chart Downs and the Newdigate and Holmbury St. Mary areas, run by Buses4U to a fixed timetable.
- A Saturday afternoon service will be available 2pm-5.30pm, by a new Buses4U flexible service with advance booking required (by calling the Travel Centre on 01372 204540 which is open on Monday to Friday between 8.30am and 4.30pm).

409 Selsdon-Warlingham-Whyteleafe-Caterham on the Hill-Caterham Valley

- Will continue to run generally every 30 minutes, but with some morning peak hour adjustments.
- The route will no longer divert via Caterham School.
- A new journey to/from Warlingham School from Marden Lodge and Whyteleafe will be introduced, to replace service 540.

526/527 Crawley-Charlwood-Gatwick Airport-Horley-Smallfield-Shipleigh Bridge-Crawley

- The service will be renumbered 26 and revised to run from Crawley, Ifield, Charlwood and Hookwood to Horley, generally every 90 minutes. Oakwood school journeys will continue to be operated to/from Charlwood by revised service 26 and to/from Smallfield by Southdown service 424.
- The revised service will no longer serve Gatwick Airport.
- The section of route from Horley through Smallfield to Crawley will be withdrawn, but Southdown service 424 will provide an alternative (see Southdown service 424, page 11).

540 Woldingham-Caterham-Chaldon-Merstham-Colesmead Road-Redhill

- Service withdrawn in its current form.
- Southdown service 357 provides an hourly alternative between Caterham and Redhill via Chaldon and Buses 4U will run a Monday-Friday shoppers service 540 from Woldingham to Caterham Valley and Caterham on the Hill Tesco.
- Journeys to Warlingham school from Marden Lodge and Croydon Road will be transferred to Metrobus service 409.

Changes to the following SOUTHDOWN services will be introduced from 29 August 2015

357 Warlingham-Whyteleafe-Caterham-Chaldon-Merstham-Redhill-Reigate

- Route will change to serve Colesmead Road in Redhill and operate between Redhill and Reigate via Timperley Gardens, Batts Hill and Wray Common, to supplement reduced service 424.
- Extra buses will run between Whyteleafe/Caterham and St. Bede's School in Redhill.

424 Redhill-Timperley Gardens-Batts Hill-Wray Common-Reigate-Woodhatch-East Surrey Hospital-Whitebushes-Horley-Smallfield-Copthorne-Crawley

- The timetable will be revised to run hourly from Redhill to Crawley, Monday-Saturday.
- Will be supplemented by service 357 Monday-Friday between Redhill and Reigate.
- Diverted between Copthorne and Crawley via Shipley Bridge, Tinsley Green, Gatwick Road, Three Bridges Tesco and Crossways, to replace Metrobus 526/527.

The following operator changes affecting services in **EAST SURREY** will also be introduced from 29 August 2015

- Revised timetables for:
 - Buses 4U** service 50
 - Compass** Bus service 32
 - Cruisers** service 315
 - London Buses** service 405
 - London General** services 773 and 774
- **Southdown** service 410 revised timetable and extended on Sundays from Hurst Green to Chart and Westerham.
- **Southdown** service 485 revised timetable and a new shoppers bus to East Grinstead Monday-Friday from Reigate, Woodhatch, Hookwood, Horley, Smallfield and Burstow
- New **Southdown** services 486/487, designed mainly for commuters from Snow Hill, Newchapel, Blindley Heath, South Godstone, Broadham Green to Oxted

Useful websites and phone numbers:

abellio.co.uk – 01932 282 200

arrivabus.co.uk/south-east – 01483 534 939

buses4u.org.uk – 01883 732 791

compass-travel.co.uk – 01903 690 025

courtneybuses.com – 01189 733 486

londongeneral.co.uk – 0208 545 6100

metrobus.co.uk – 01293 449 191

southdownpsv.co.uk – 01342 719 619

stagecoachbus.com – 0845 121 0190

tfl.gov.uk – 0343 222 1234 (for London Bus services)

traveline.info/se – 0871 200 2233 (Calls cost 12p per minute plus your phone company's access charge)