

In summary:

1. Intel, AMD and ARM chips are affected to varying degrees.
2. Chips as far back as 1995 may have this problem.
3. Most devices Computers, Laptops, Phones, tablets, TVs etc will be affected.
4. The flaw allows a hacker to access all sensitive data, including passwords.

More Info:

1. Microsoft has already provided a patch for Windows 10, 8.1 & 7.
2. I do not know if older Microsoft Operating systems will be patched at this stage.
3. If your computer has not applied the patch, it is because it has detected software (manly internet security software) that is incompatible and would crash the computer.
4. Kaspersky, ESET, Avast, Symantec/Norton, F-Secure, Windows Defender and, of course, Webroot are compatible with Microsoft's Patch.
5. I understand that Apple products are also affected, though I need to investigate this further.
6. Mobile Phones & Tablets will also require Patching, but I need to investigate this further.
- 7.

What to do?

1. Do not apply the patch manually via Microsoft's Catalogue Update website (99.9% of my existing customers would not make use of this website).
2. Please wait for Operating System & software manufactures to provide patches to their software, which in most cases, will be applied automatically.
3. Be on guard for emails containing fake Patching information, especially if the email contains a link.
4. For now there is little that customers can do other than wait. I will be updating customers as and when more information becomes available.

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Regards

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Backup customers: Please remember to check your backup regularly.

Security customers: Please contact us if you believe your computer is infected with Malware.

Package customers: We now have 50+ members!

Opening times: Monday to Friday 9am to 5pm.

<http://ambercomputers.co.uk>